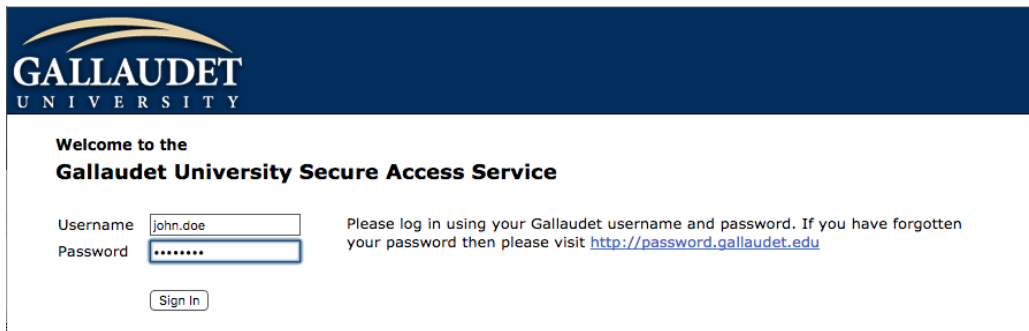


SSL VPN Instructions for Apple

To install SSL VPN, you need to have an administrator install the software on your computer. If you do not have administrative rights to your computer, please submit a helpdesk ticket via the [Help Desk](#).

1. Open any web browser
2. Navigate to <http://remote.gallaudet.edu>
3. Log in using your Gallaudet username and password and then click on **Sign In**



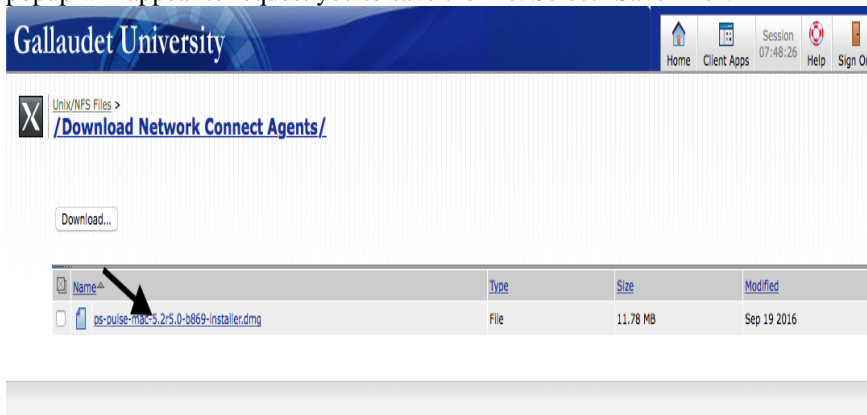
The screenshot shows the login page for the Gallaudet University Secure Access Service. At the top is the Gallaudet University logo. Below it, the text reads "Welcome to the Gallaudet University Secure Access Service". There are two input fields: "Username" with the value "john.doe" and "Password" with a masked password "*****". A "Sign In" button is located below the password field. To the right of the password field, there is a message: "Please log in using your Gallaudet username and password. If you have forgotten your password then please visit <http://password.gallaudet.edu>".

4. You will need to be on the VPN dashboard in order to get VPN agent. Click on "download Network Connect Agents" to enter a list of files to download.



The screenshot shows the VPN dashboard. At the top is the Gallaudet University logo and navigation links: Home, Client Apps, Session (07:55:11), Help, and Sign Out. Below the navigation is a "Mac Users! Welcome to the Gallaudet University Secure Access Service" message. To the right, there are "Web Bookmarks" and "Files" sections. The "Files" section is expanded to show "Unix Files", and a link "Download Network Connect Agents" is highlighted with a black arrow.

5. You will see a list of files. But there is only one. Click on file name "ps-pulse-mac-x-x-x-installer.dmg". A popup will appear to request you to save the file. Select "Save File".

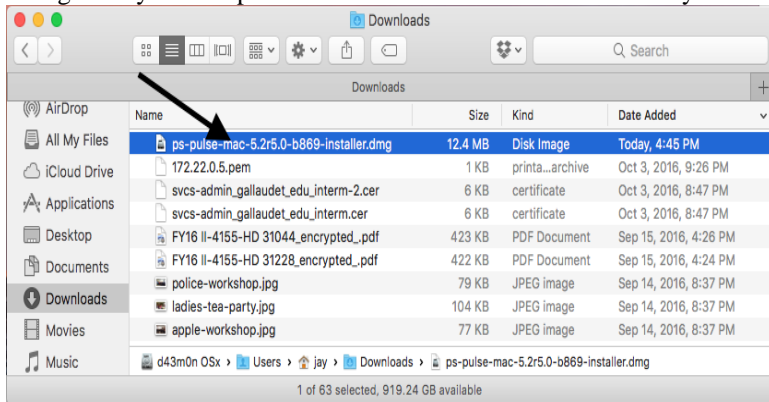


The screenshot shows the file download page. At the top is the Gallaudet University logo and navigation links: Home, Client Apps, Session (07:48:26), Help, and Sign Out. Below the navigation is a "Unix/NFS Files" section with a breadcrumb "/Download Network Connect Agents/". There is a "Download..." button. Below that is a table with the following data:

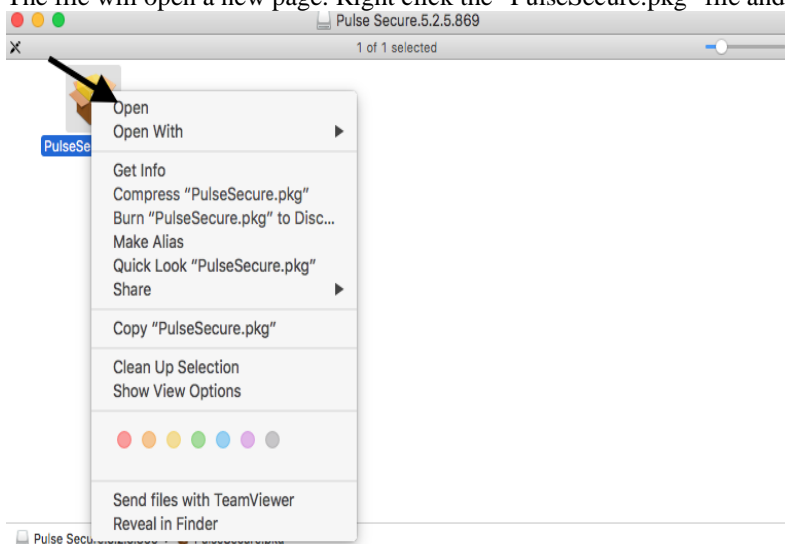
Name	Type	Size	Modified
ps-pulse-mac3.2r5.0-b869-installer.dmg	File	11.78 MB	Sep 19 2016

A black arrow points to the file name in the table.

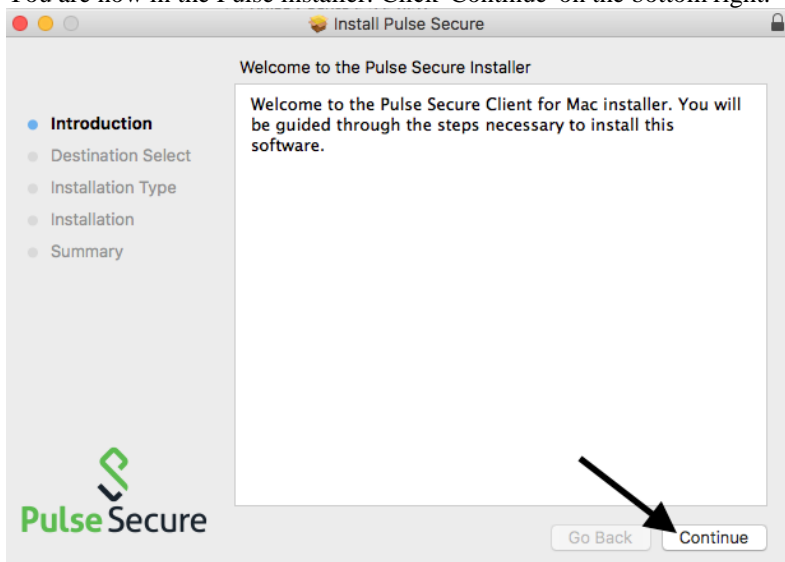
6. Navigate to your computer's download folder. Click on the file you recently saved.



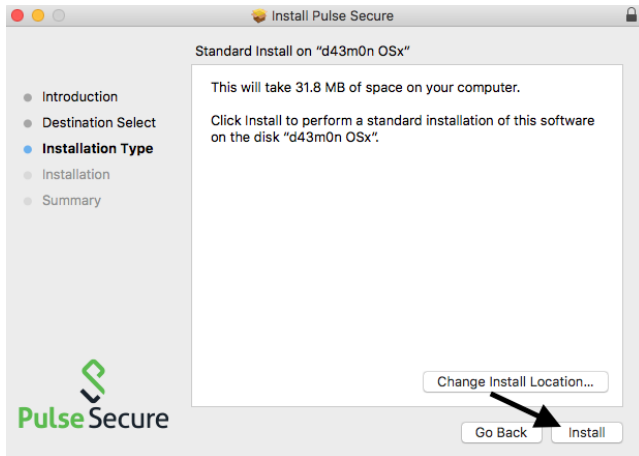
7. The file will open a new page. Right click the "PulseSecure.pkg" file and select 'open'.



8. You are now in the Pulse installer. Click 'Continue' on the bottom right.



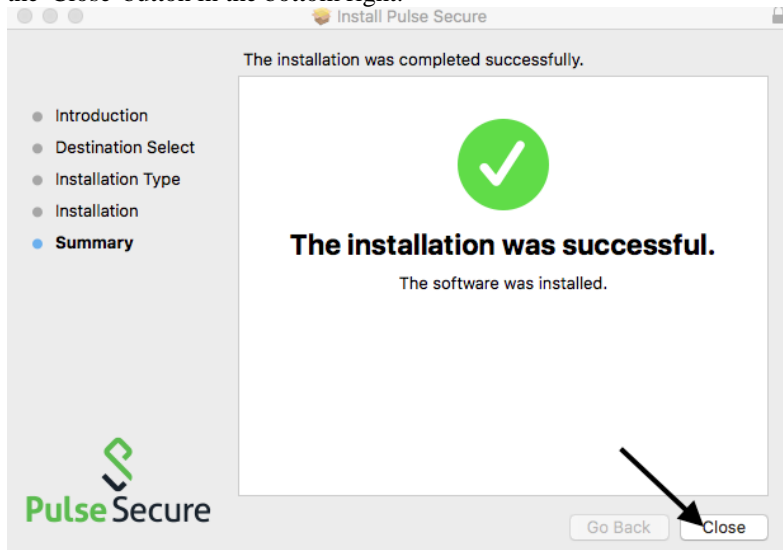
9. You are now in the Installation Tab. Click 'Install' in the bottom right corner.



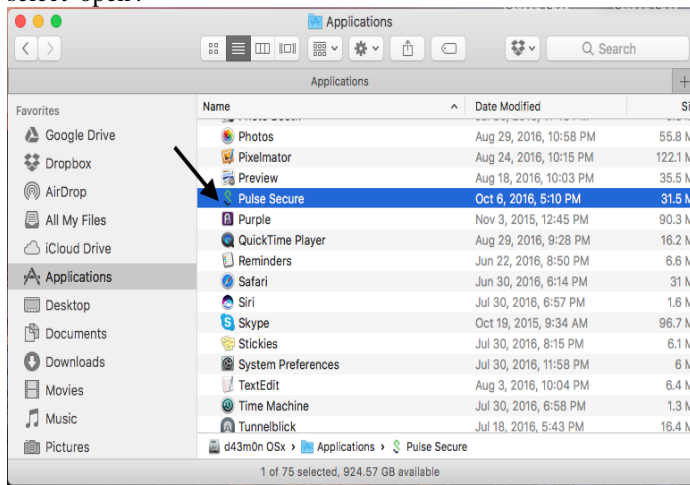
10. A pop-up will appear to ask your credentials. Input your password in the password bar and then select 'Install Software' in the blue.



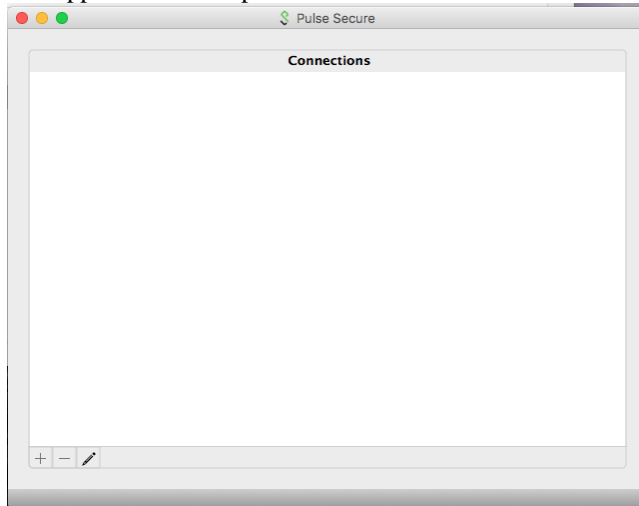
11. The install will take place. At the end, the installer will show that the installation was successful. Click the 'Close' button in the bottom right.



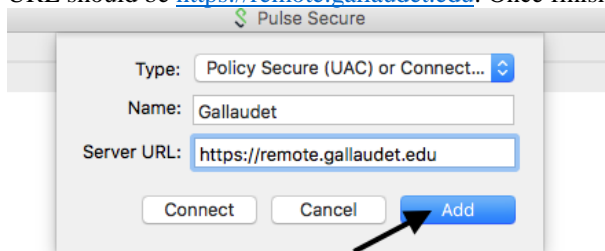
12. Go to your applications folder on your computer. Scroll down to find "Pulse Secure". Right click the file and select 'open'.



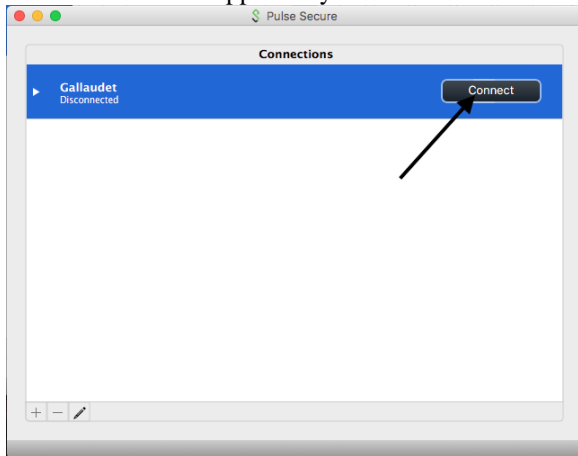
13. The application will open. You will see a blank screen. In the bottom right, click the '+' button.



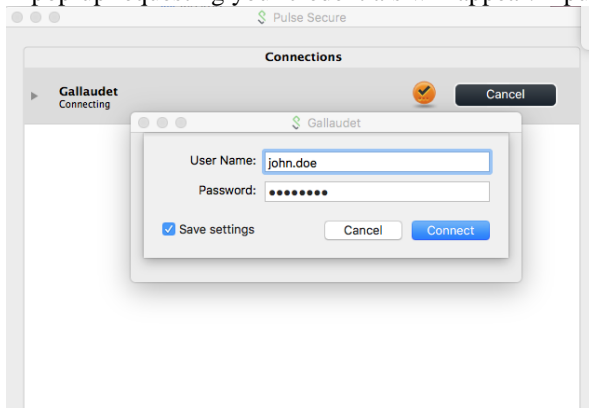
14. A Pop-up will appear. Change the type to UAC or SSL-VPN, the name should be "Gallaudet", and the server URL should be <https://remote.gallaudet.edu>. Once finished, click the add button.



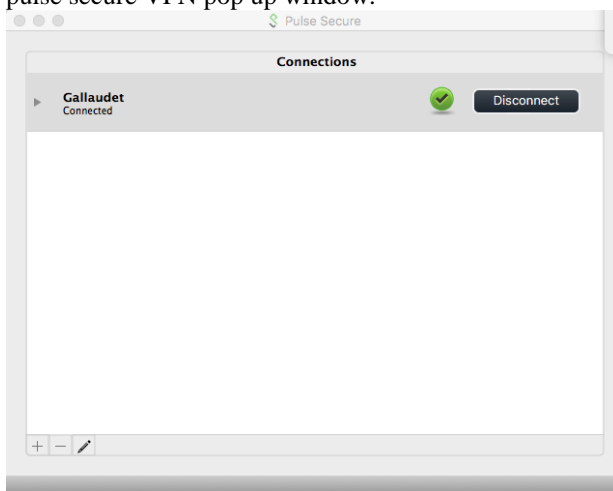
15. The VPN will now appear in your connections list. Click the connection button.



16. A pop-up requesting your credentials will appear. Input your Gallaudet credentials and click connect.



17. It will appeared green circle with check mark. it means you are connected successfully. Then you may close this pulse secure VPN pop up window.



18. The pulse icon on the file bar at the top will appear with an arrow. This means you are connected through the VPN. If you click on it, and select your VPN, the options to Disconnect and Suspend will be available. The same process can be done when trying to connect to the VPN, just click it, select your VPN, and then click 'connect'.

