

Student Satisfaction Inventory: Strengths and Challenges Spring, 2015 – Gallaudet University

Campus Climate

<i>Strengths</i>	<i>Challenges</i>
	There is a commitment to academic excellence on this campus.*
	Students are made to feel welcome on this campus.*
	This institution shows concern for students as individuals.*
	Tuition paid is a worthwhile investment.

Instructional Effectiveness

<i>Strengths</i>	<i>Challenges</i>
Faculty are usually available after class and during office hours.	There is a commitment to academic excellence on this campus.*
I am able to experience intellectual growth here.	There is a good variety of courses provided on this campus.
The quality of instruction I receive in most of my classes is excellent.	Faculty are fair and unbiased in their treatment of individual students.*
The instruction in my major field is excellent.	
The content of the courses within my major is valuable.	
Nearly all faculty are knowledgeable in their field.	

* repeated in other scales

**Student Satisfaction Inventory: Strengths and Challenges (cont.-2)
Spring, 2015 - Gallaudet University**

Academic Advising

<i>Strengths</i>	<i>Challenges</i>
My academic advisor is knowledgeable about my program requirements.	
My academic advisor is concerned about my success as an individual.*	
My academic advisor is approachable.	
Major requirements are clear and reasonable.	

Campus Support Services

<i>Strengths</i>	<i>Challenges</i>
Computer labs are adequate and accessible	

Campus Life

<i>Strengths</i>	<i>Challenges</i>
	Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)

Safety and Security

<i>Strengths</i>	<i>Challenges</i>
	Security staff respond quickly in emergencies.

*repeated in other scales

**Student Satisfaction Inventory: Strengths and Challenges (cont.-3)
Spring, 2015 - Gallaudet University**

Admissions and Financial Aid

<i>Strengths</i>	<i>Challenges</i>
	Adequate financial aid is available for most students.
	Financial aid counselors are helpful.
	Financial aid awards are announced to students in time to be helpful in college planning.

Registration Effectiveness

<i>Strengths</i>	<i>Challenges</i>
I am able to register for classes I need with few conflicts.	

Gallaudet-Specific Items

<i>Strengths</i>	<i>Challenges</i>
There is a sense of security and freedom to express diverse perspectives.	
The university provides sufficient resources that help me effectively use technology for my academic needs.	